

Juniper Networks Secure Access SSL VPN Secure Meeting Option

The Secure Meeting upgrade [license] extends the capabilities of the Juniper Networks Secure Access appliance by providing secure anytime, anywhere cost effective online web conferencing and remote control PC access. Secure Meeting enables real-time application sharing for employees, partners, and consultants with just a standard web browser. Authorized employees and partners can easily schedule online meetings or activate instant meetings through an intuitive Web interface that requires no training or special deployments. Help desk staff or customer service representatives can provide remote assistance to any user or

customer by remotely controlling their PC without requiring the user to install any software. Best-in-class authentication, authorization and auditing (AAA) capabilities enable companies to easily integrate Secure Meeting with their existing, internal authentication infrastructure and policies. Juniper's market-leading, hardened, and Common Criteria certified SSL VPN appliance architecture and SSL/HTTPS transport security for all traffic means that Administrators can rest assured that their web conferencing and remote control solution adheres to the highest levels of enterprise security requirements.

Value Summary

Raises productivity with instant, secure meetings

- Provision real-time meetings instantly with the ability to share desktop/applications and chat online
- Troubleshoot and solve problems online with remote control PC access
- Eliminates the need to install and manage client software by using a standard Web browser and Internet connection
- Works through firewalls and proxies
- Intuitive user interface

Greatly reduces the total cost of cross-enterprise meetings

- · Reduces the need for travel
- Eliminates recurring costs of hosted meeting services
- · Easy to deploy and maintain
- · Allows administrators to only pay for what they use

Greatly reduces the total cost of providing remote assistance

- Shortens support calls
- Avoids need for help desk staff to guide customers through a software installation process
- Works cross-platform
- · Requires little to no staff training

Enterprise-class security

- 100% of traffic is encrypted using SSL/HTTPS transport security
- No peer-to-peer backdoor
- User credentials protected in house unlike an outside service
- Strong, group- and meeting-based authentication and authorization policies
- Detailed, event-driven auditing
- Integration with Juniper's market-leading Endpoint Defense Initiative (J.E.D.I.) functionality
- Common Criteria certified appliance

Fully integrated with Secure Access the market-leading SSL VPN product

- Single appliance for both Secure Access and Secure Meeting
- Integrated Secure Access and Secure Meeting user experience
- Single management interface for easy administration
- Shared concurrent user licensing
- Available on multiple Secure Access platforms (2000, 4000, 6000 and 6000SP) to meet the needs of companies of all sizes

Increased productivity

End-users can conduct a meeting by just clicking an option on their Secure Access home page. The intuitive user interface requires no training and requires only a web browser. Virtual teams can resolve issues in a timely manner sharing applications and chatting online. Remote control PC access capabilities enable timely resolution of help desk and customer support problems. Secure Meeting provides a variety of uses including:

- Confidential presentations
- · Virtual sales meetings and demos
- Reviewing contracts in real-time
- Editing specifications with remote teams
- Training partners and prospects
- Troubleshooting technical problems
- Remote diagnostics –remote desktop control
- Real-time collaborative team meetings

Greatly reduces the cost of cross-enterprise meetings

As the extended enterprise grows, face-to-face meetings are becoming increasingly impractical and costly. Hosted Web collaboration services, while convenient, can be costly in recurring charges, charges on a per user basis regardless of actual usage, or expensive pay per minute fees. Collaboration software, deployed via a dedicated Web-conferencing server farm or collaboration extranet, adds deployment cost and ongoing maintenance. The Secure Meeting option on Juniper's SSL VPN provides a cost-effective, highly functional web conferencing and remote assistance solution that can demonstrate a strong return on investment in months.

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The Secure Meeting option takes advantage of the Juniper Networks Secure Access series appliance to provide many of the benefits of a custom extranet or hosted service without the expense of a new deployment or high recurring charges. The option enables users to conduct or attend secure online meetings using a simple, intuitive web interface.

Secure Meeting functionality is easily configured via a web-based administrator console, allowing the administrator to set security policies and audit events. Administrators can choose from a variety of security options available from their existing Secure Access Series administrator console. The Secure Meeting option is messaging-vendor independent, so no additional hardware or software is required. It also leverages the centralized Secure Access infrastructure, making the most of your existing investment.

Greatly reduces the total cost of providing remote assistance

The remote desktop capabilities of Secure Meeting can help shorten support cycle times. Support agents can quickly understand the support issue by viewing the user's desktop and make corrections by remotely controlling a user's application. Secure Meeting saves time by avoiding the need for a support agent to walk through a software installation process to gain visibility and control to the user's desktop. The Secure Meeting service is also highly reliable. It works through firewalls and proxies and supports Windows, Mac and Linux platforms. As a result, an organization can be confident that they have a resilient and universal remote assistance solution.

Enterprise-class security

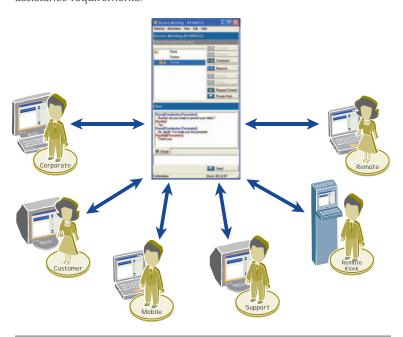
For many traditional online collaboration solutions, security has been an after-thought. Some solutions only recently added transport security though SSL and some don't encrypt 100% of their traffic. Most don't go beyond transport security even though this is only a small part of overall enterprise-class security. Service-based solutions introduce a third party, exposing the corporate network to AAA policy violations, inadvertent information leaks, and backdoors. User credentials can be exposed outside a user's in house security perimeter. Custom deployments are very difficult to secure, and even small scale peer-to-peer deployments can open the enterprise to new classes of viruses.

With the Juniper Networks Secure Meeting option for Secure Access, online meetings take advantage of the security built within every Common Criteria certified Secure Access series appliance. In addition to complete SSL transport security, meetings can be subject to strong, group-based authentication and authorization policies and detailed, event-driven auditing. Utilizing Juniper's market-leading endpoint security functionality, a user's endpoint can be denied entry to a meeting if they are not compliant with a company's endpoint security policy. A user could also be placed into a Secure Virtual Workspace

preventing the user from saving screen shots of meeting presentations. And because Secure Access is a hardened, purpose-built appliance, typically hosted within the company's perimeter, there is no worry about a public-facing deployment, or about exposing user credentials or company information to external third parties.

Fully integrated with Secure Access the market-leading SSL VPN product

The Secure Meeting option allows an administrator to provide both secure remote access and secure collaboration services from a single appliance. Users benefit from having an integrated user experience requiring no additional authentication steps. Administrators benefit because they only have one appliance to manage and a single management interface to learn and configure. Shared concurrent user licensing between Secure Access users and Secure Meeting users provides significant cost advantages as Secure Access and Secure Meeting usage can have different demand patterns. Secure Access appliances can be clustered to provide high availability and stateful failover. Finally, Juniper's market-leading Secure Access platforms enable administrators to easily select an appliance that works for their company's size and can scale to meet their web conferencing or remote assistance requirements.



Ordering Information

SA2000-MTG SA4000-MTG SA6000-MTG Secure Meeting Option for the SA2000 Secure Meeting Option for the SA4000, SA4000 FIPS Secure Meeting Option for the SA6000, SA6000 SP, SA6000 FIPS



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